

# WARRANTY STATEMENT

## TRIATHLON® TUBULAR FLEX AQUAsave (AQ) AND ENHANCED CAPACITY (EC) BATTERIES LIMITED WARRANTY CONVENTIONAL/OPPORTUNITY/FAST CHARGING

**WARRANTY ADJUSTMENT:** During the full warranty period, if a manufactured defect covered by this warranty is determined, Triathlon® or its designated service representative will repair or replace the battery with one of equal or greater ampere-hour capacity at no charge to the original user. The repaired or replaced battery will be warranted for the remainder of the original warranty period and the old battery would become property of Triathlon®. Freight cost for the replacement battery will be the responsibility of the user.

**CONVENTIONAL CHARGING CONDITIONS OF WARRANTY:** The following conditions apply: 1) The battery meets the size, design and capacity required by the industrial electric truck. 2) The use of the battery is limited to one (1) charging cycle and one (1) discharge in each twenty-four (24) period of time. Cycles not to exceed three-hundred (300) cycles in a year. 3) Each battery shall be charged on the correctly sized charger set with correct voltage, capacity rating, and charging and finishing rates to charge the battery up to full capacity before the next discharge. 4) Maintenance records on the battery and charger are to be recorded and maintained while the battery is in service. 5) Signed copy of this warranty agreement with all the blanks filled in must be returned back to Triathlon® within ten (10) days of receipt of the product. Mail to Triathlon Battery Solutions, Inc., 2025 Midway Rd; #200 Lewisville TX 75056 Attn: Warranty or email to: [service@triathlon-batteries.com](mailto:service@triathlon-batteries.com).

**OPPORTUNITY CHARGING CONDITIONS OF WARRANTY (25% START RATE):** All of the above conditions of warranty must be met excluding #2. In addition, 1) Charge the battery to full specific gravity

at least one (1) time a day. 2) Battery must be fully charged weekly. 3) Opportunity charging terms depend on the below chart based on the battery being charged with an approved Triathlon® Charger or competitive charger. In order to receive the standard warranty a Triathlon® icon battery monitoring system is required on the batteries.

**FAST CHARGING CONDITIONS OF WARRANTY (GREATER THAN 25% START RATE):** All of the above conditions of warranty must be met as stated in Opportunity Charging Conditions section of warranty clause. Total ampere hour through put shall not exceed two (2) times the six (6) hour rated capacity in any twenty-four (24) hour period. Each battery may be fast charged no more than six (6) days per week, fifty (50) weeks per calendar year. The start rate shall not exceed 40% of the batteries rated capacity. The average temperature of the battery shall not exceed one hundred forty (140) degrees Fahrenheit nor drop below fifty (50) degrees Fahrenheit. The fast charger must be approved by Triathlon®.

**LIMITATIONS:** This warranty statement shall not apply to batteries in use outside the continental U.S.A. or Canada, nor to failure in service due to misuse, negligence, or accident, including, but not limited to, improper charging, installation, freezing, fire, collision, explosion, or use of improper electrolyte of a specified gravity other than that recommended by Triathlon®, repairs by other than Triathlon® or its designated service representative, or any other damage resulting from acts or conditions beyond the control of Triathlon®. This warranty applies to the original user and is non-transferable.

CONVENTIONAL CHARGING TERMS			OPPORTUNITY/FAST CHARGING TERMS		
BATTERY MODEL	5-7 PLATE BATTERIES	9-33 PLATE BATTERIES	7 PLATE BATTERIES	9-33 PLATE BATTERIES (APPROVED TRIATHLON OPPORTUNITY CHARGER)	9-33 PLATE BATTERIES COMPETITORS OPPORTUNITY/FAST CHARGERS
AQUAsave	5 Year Full	5 Year Full / 1 Year Prorate	3 Year Full (With icon battery guard)	5 Year Full (With icon battery guard)	3 Year Full With Icon (Similar Device)
ENHANCED CAPACITY	5 Year Full	5 Year Full / 1 Year Prorate	3 Year Full (With icon battery guard)	5 Year Full (With icon battery guard)	3 Year Full With Icon (Similar Device)

Please complete / return to:



**Triathlon Battery Solutions, Inc.**

2025 Midway Rd; #200

Lewisville, TX 75056

Tel: +1 469.301.2128

E-Mail: [info@triathlon-batteries.com](mailto:info@triathlon-batteries.com)

Internet: [www.triathlon-batteries.com](http://www.triathlon-batteries.com)

Model #: .....

Serial #: .....

Customer Name: .....

Address: .....

City: .....

State: .....

Zip: .....

Phone: .....

Title: .....

Date: .....

Signed: .....